

Fundraising & Income Generation Strategy April 2018-20

Executive Summary

Pioneering Care Partnership was established in 1998 and has over the past 20 years, successfully generated f xxxx to support health wellbeing and learning for all across County Durham, Teeside and Sunderland. As part of the 20th Anniversary celebrations PCP will be xxxxxx. Going into the new financial year we will be looking for funding for two major facilities. First, the creation of a brand new development trust in the West Area of Newton Aycliffe, and second the complete renovation of our hydrotherapy pool. We will be seeking to maintain existing tenders, and will be developing funding strategies to improve income generation for current core projects which sit within our remit of improving health and reducing inequalities for disadvantaged people. However, we are aiming to expand and enhance our reach to enable support to those who cannot reach their full potential due to issues relating to social and health inequalities. In order for us to achieve this we need to increase our income substantially and diversify potential income streams. This strategy will outline the objectives we will use to work towards this goal.

Fundraising

In order for us to increase our fundraising income we need to both strengthen our brand and increase our capacity and resource. We therefore have included two key objectives within our strategy to support this:

- Diversifying income streams and matching them to projects appropriately
- Strengthening the brand & how it is marketed
- Increasing our organisational capacity and resources

Our targeted fundraising objectives include:

- Community Fundraising
- Fundraising Events
- Corporate Support
- Individual Donations / Regular giving
- Major Donors
- Legacies
- High Profile Supporters

Income Generation

We will increase our income generation activities by having a targeted approach in applying to grants and trusts, and increasing corporate support. The key objectives to support this work include:

- Ensuring consistent horizon scanning is established for new and timely opportunities
- Developing a viability process for all submissions
- Ensuring the continuous monitoring of all submissions
- Developing a service library
- Linking marketing processes to better publicise PCP's work thus increasing likelihood of funding successes and local support
- Creating robust and linked up administrative systems around reporting and finance procedures
- Increasing volunteer involvement for community fundraising

Income Generation & Recording

Goal 1 - Increase and implement a targeted approach to income requests and receipts from grants and trusts

1.1 Ensure consistent horizon scanning is established for new and timely opportunities

Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication
Develop a timeline to enable capture of funding opportunities.	Alicia	Timeline developed and in use		April 2018	
Transfer all historic income requests, both successful and unsuccessful, into the spreadsheet	Sandra	Internal information incorporated into spreadsheet		April 2018	
Check VONNE/FINE North East guide and transfer all relevant funders into the timeline.	Deborah	Timeline fully populated and in use		ongoing	
Opportunities without specific deadlines to be incorporated into the timeline to fill gaps, and research on appropriate funders linked and saved in appropriate place	Deborah		May 2018	Ongoing	
Register with all funding alerts / volunteer centres to ensure alerts received	Alicia	Alerts received from around the region			
 Ensure that relevant opportunities are applied to. Inappropriate funders to be highlighted not removed Ensure funding applied for is deliverable before going ahead 	Alicia	Minimum of two opportunities applied to each month (inc GAA)	Ongoi ng		
Develop signoff process / hierarchy for applications	Alicia	Applications proofed before submission.			
		Financial Support required	b		

1.2 Develop a viability process for all applications

Top Line Activity – Viability and full cost recovery process implemented								
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication			
Develop a full cost recovery template to be utilised for all applications	Alicia	Template developed and in use		May 2018				
Create budget template to allow for estimation of part funding etc	Alicia			May 2018	_			
Develop a viability and signoff process for all applications	Alicia/Carol	All applications will be checked before submission		May 2018				
		Financial Support require	ed	•				

1.3 Ensure status monitoring of all applications

Top Line Activity – Ensure all application information is maintained, status is monitored and feedback is requested to aid future submissions.ActivityResponsibilityKey PerformanceTimeDatePoten						
·····,	,	Indicators	scale	Completed	Cost Implication	
Develop an income report to record status, successful, Unsuccessful applications and funder feedback.	Sandra/Alicia	Spreadsheet developed and in use		May 2018		
 Develop application folder to ensure all information for each application is captured: Final application Internal full cost recovery budget / external budget Any other supporting information provided Other development documents (assumptions / jd's) 	Alicia	Each project / development will maintain a thorough history of applications.	April 2018	Ongoing		
	-	Financial Support require	ed	•		

1.4 Develop a service library

Top Line Activity – A service library is developed for all current projects, expansion opportunities and new projects to aid submissions and quick								
turnaround opportunities. Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication			
Develop a full cost recovery template for all current projects	Alicia	Service Library is developed and in use		April 2018				
Develop a service model (budget) template for all current projects	Alicia			April 2018	_			
Meet with current projects to explore expansion requirements / develop expansion service model, if appropriate, and full cost recovery expansion budget	Alicia	Expansion models are developed and agreed.		Ongoing				
As Community Development Trust Strategy develops incorporate new projects / interventions / activities in which grants / trusts are appropriate.	Alicia	Additional projects / interventions etc are incorporated into the service library and funding sought		2019				
Create Income Generator Spectrum for each service model to align to varying income streams in addition to grants / trusts	Alicia	All income streams are utilised appropriately and relevant tools are developed to aid other 'funding asks'		Ongoing				
		Financial Support require	ed					

Strengthening PCP's brand

Goal 1 – Review the brand and establish continuity across documentation and marketing materials

1.1 Objective – Review the brand

Activity	ResponsibilityKey Performance IndicatorsTime scale		Time scale	Date	Potential
 Streamline messages across the organisation to heighten awareness of PCP as a charity: Website Social Media Logo/ Font Literature 	El	Review brand guidelines for across the organisation. Ensure registered charity number is added to all external advertising (e.g. boards outside building, centre	May 2018	June 2018	f0
 Project Briefs Develop project information that fundraising team can utilise: 50 word description 	Alicia	materials) Harmonised project descriptions in all forums.	April 2018	July 2018	_
 Extended project 'soft sell' (250 words) Press release format Photo's /Consent Case Studies / Successes General PCP information/factsheet 	Sandra	Project Information Folder to include: Brief; Description (word count);Case studies; FAQs; Press Release template; Project reports; Photos – To be moved by year (consent in line with GDPR)	Αμπ 2010	July 2018	
	•			·	£0

1.2 Objective – Strengthen brand awareness

Activity	Responsibility	Key Performance	Time scale	Date	Potential Cost
		Indicators		Completed	Implication
Impact report to be used as promotional tool		Impact report used to			Print costs
Corporate engagement	Alicia	acquire sponsorship etc.			
Group & association presentations					
For projects and activities ensure we receive:	Project Leads	We will have more	ongoing		£0
Impact information		powerful impact			
Outcomes		information to share			
 Case Studies / Endorsements 					
 Blog contribution / Photo's 					
PowerPoint developed for volunteer ambassadors	Donna/Dan	Tools ready for talks /	Summer		Memory Sticks
		presentations	2018		
Produce marketing campaign	Ethan/El	Marketing campaign used	Summer		
		by all staff and volunteers	2018		
		to engage with the public			
Case studies to be created for each project:	Ethan	Case studies used in	May 2018	June 2018	
Videos		meetings/presentations/so			
Photo's		cial media/website			
 Snapshot of each project – 1 line 					
All projects & partners to be using current brand guidelines	Sandra	Streamline brand	Ongoing		£0
Social Media/PR Updates	Project Leads	association	May 2018	Ongoing	£0
	Project Leads	Projects staff relating successes/upcoming events	Way 2018	Ongoing	EU
Weekly blogs?News and events in advance		and activities to			
		apprentices			
 Seasonal updates T21 realign to BCD 					
 T21- realign to PCP Converse Charitable sense to of PCP highlighted as a Social 					
General Charitable aspects of PCP highlighted- e.g Social aspect (asfé (fitness (wellbeing	EI		Ongoing	Ongoing	
aspect/café/fitness/wellbeing			Cingoling		

Increasing Organisational Capacity and Resource.

Goal 2 – To increase organisation's resources to allow implementation of fundraising strategy

2.1 Objective – To recruit and maintain volunteers to support projects, events and fundraising

Top Line Activity – Establish a team of Volunteers	Fop Line Activity – Establish a team of Volunteers								
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication				
Conduct skills audit of current staff and volunteers to identify need	Dan	Weaknesses/Gaps in the organisation identified	June 2018	June 2018	Training/DBS costs				
Create roles and responsibilities for volunteering opportunities	Dan	All volunteer roles identified and created	July 2018	July 2018					
 Advertise vacancies Contact Volunteer Centre Contact Universities/Colleges Contact past/existing volunteers for re-engagement Update website w/volunteer form 	Dan El	Relevant volunteer roles in the public domain	August 2018 August 2018	October 2018					
Identify suitable candidates for interview	Dan/Project Leads	Analyse applications and those with suitable experience short listed to interview stage	Ongoing	Ongoing					
Create interview process	Dan/Sandra	Interview process created	July 2018	July 2018	-				
Conduct interviews with potential candidates	project leads	Successful candidates recruited	Ongoing						
		Financial Support required			£0				

2.2 Objective – To induct volunteers into organisation

Top Line Activity – Welcome the volunteers as part of the team									
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication				
Create induction process for volunteers Office induction Charity induction Role induction Identify checks needed (DBS etc)	Dan/Sandra	Processes complete	Ongoing		£O				
Set induction dates	Dan	Induction dates set with recruited volunteers	Ongoing						
Induct volunteers	Dan/Project Volunteer Supporters	Volunteers successfully inducted	Ongoing						
	Financial Support required			£0					

2.3 Objective – Integration of volunteers into fundraising/projects

Top Line Activity – Accommodate volunteers in the office									
Activity	Responsibility	Key Performance	Time scale	Date	Potential Cost				
		Indicators		Completed	Implication				
Create rota for volunteers		Creation of rota which	Ongoing		£0				
input names and roles into shared calendar for project	Volunteer	benefits absence of							
leads/staff	supporters	workforce							
Allocation of resources /days/discuss IT/ support requirements	Volunteer		ongoing						
	supporters								
		Financial Support required			£0				

2.4 Objective – Retention of Volunteers - Performance Reviews

Top Line Activity – Review performance of volunteers								
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Cost Implication			
Informal bi-monthly chats Issues addressed Training needs identified Work satisfaction Aims achieved	Dan/Volunteer Supporters	Content volunteers and any issues addressed.	Ongoing	Ongoing	£0			
 Opportunity for volunteers to interact with each other and SMT Community volunteer AGM/ feedback forums (biannual?) Volunteer supervisions? 	Dan							
		Financial Support required			£O			

2.5 Objective – Volunteer Training

Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication
Any further training identified in informal chats	Supporters	Training needs identified	Ongoing		£0
Training opportunities offered to volunteers	Diane	Volunteers completing training courses	ongoing		
Progression of volunteers monitored	Dan	Volunteers gaining skills as well as organisational gain	ongoing		
Attainment levels created (50 hours/100 hours)/ certificate for personal/professional development proof	Donna	Acknowledgement of value			
	·	Financial Support required			£0

Community Fundraising Goal 3 – *To increase community giving*

3.1 Objective – To increase revenue through collection tins/ street collections

Top Line Activity – Collection tin audit								
Activity	Responsibility	Key Performance Indicators	Time scale	Date Complete	Cost Implicatio n			
Community fundraising volunteers recruited and inducted re collection tin processes and collection protocol re: street/supermarket/theatres etc In house T21/ Options/Garden External	Supporters Dan	Team of volunteers identified across the region to support in the Collection Tin allocation process	July 2018	Ongoing				
Carry out an audit of current collection tins. Ensure numbered and tracking sheet created	El	All active tins collected and replaced	May 2018	May 2018				
New sticker to be designed & added	Ethan	All tins newly branded	April 2018	Ongoing				
Volunteers to contact new premises and collection tins to be distributed	Volunteers	New stream of revenue from collection tins	Ongoing					
Staff member to collect tins after two months (or earlier if premises calls) and replace	All	Tins are regularly changed	Ongoing					
		Financial Support required						

3.2 Objective – Increase collections around the region

Top Line Activity – Identify potential dates/venues for collections									
Activity	Responsibility	Key Performance Indicators	Time scale	Date Complete	Potential Cost Implication				
 Research venues where collections can take place Local Shops/businesses Supermarkets/Cafes/Restaurants 	El	Venues contacted and dates confirmed	May 2018	Ongoing					
Gyms/BarsTheatres (Xmas)		Volunteers/service users rota'd in and briefed on guidelines							

Dates scheduled for collections in City Centres (1 per year minimum) • Council licenses acquired	Deborah	Regular income stream	May 2018	October 2018	
Ad hoc volunteers recruited for collections	Dan	Pool of volunteers available for collections	July 2018	Ongoing	
		Financial Support required	Financial Support required		Mileage

3.3 Objective – To set up fundraising committees around the region

Top Line Activity – To recruit volunteers for fundraising committees									
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication				
Volunteer roles sent to Volunteer Centre	Dan	Venues contacted and	August	Ongoing					
To be distributed these around the region		dates confirmed	2018						
Volunteers interviewed and inducted	Dan	Team of volunteers	Septemb	Ongoing					
		recruited from volunteer	er 2018						
		centre							
Groups and associations contacted by committee	Deborah/Donna	Vols booked in for							
		talks/networking							
		Financial Support required							

3.4 Objective – To increase support from groups and associations

Top Line Activity – To contact groups and associations with updated 'Asks'									
Activity	ResponsibilityKey PerformanceTime scaleDate				Cost				
		Indicators		Complete	Implication				
Update excel sheet on groups and associations	Deborah	All information is	April 2018	June 2018					
		current							
Letter to be written with current ask.	Alicia	Clear ask							
Letter drop:	Deborah	New income stream			Print cost				
Parish Councils /									
Rotary Clubs/ University of the Third Age									

Women's Institutes / Mother's Union	Placement	Annual givers		
Revisit annually	Student/Admin Vol			

3.5 Objective – To Expand Christmas Activities

Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication
 To look at current Christmas activities and organise new income via: Carol singing Wrapping Collections 	Alicia	Other feasible areas identified.	May 2018	June 2018	Wrap Materials
Organise Venues: • Shopping Centres • Supermarkets • Corporate Offices	Deborah	Booked and relevant paperwork submitted. COTY for some	June 2018	July 2018 November 2018	
 Organise Gifts in kind to reduce costs to fundraising event Contact shops/supermarkets Donate to us campaign/corporates & public Amazon wish list? 	Deborah	Materials donated rather than having to be bought			
Organise Volunteer Rotas/ Project staff/service users attendance where appropriate	Dan	Financial Support required			

Top Line Activity – To look feasibility of student entrepreneuria	Top Line Activity – To look feasibility of student entrepreneurial fundraising campaign										
Activity	Responsibility	Key Performance Indicators	Key Performance IndicatorsTime scaleDate		Potential Cost						
				Complete	Implication						
Identify Universities/Colleges and research suitable contacts in	Apprentice/s	A list of suitable contacts	April 2018	May 2018							
each		collated									
All promotional material to be designed	Apprentice/s	All promotional material	June 2018	July 2018	Print Costs						
		ready for fresher's fairs									
Identify a suitable time scale, taking into account returning	Apprentice/s	Suitable timescale identified	May 2018	May 2018							
dates/exams/holidays.											
Attract sponsor to cover costs	Apprentice/s	All costs covered	July 2018	August							
Main Prize / Promotional material				2018							
Run successful Campaign	Apprentice/s	Money raised/publicity	Sept/Oct?	December							
-Students inducted as volunteers?		incited/ institutions on board		2018							
-One term to bring in funds		for annual repeat									

3.8 Objective – To be involved with Student Fundraising committees

Top Line Activity – To be chosen as a selected charity								
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication			
Contact Universities/student bodies to be put forward as a potential RAG Charity or COTY	Alicia	PCP/T21/OPTIONS put forward as suggested charity	June 2018	July 2018				
Schools that our service users attend to be approached? Partnership fundraising with youth sports groups?	Donna	College/School/Uni as supporters	Ongoing					
		Financial Support require	d					

Corporate Supporters – Development Plan

Goal 4 – To create more powerful proposals and 'ask' for the corporate market

4.1 Objective – To create Corporate Supporters 'Packages'

Top Line Activity – To research into CSR across the region. Evaluate and explore potential businesses and what could be included in packages								
Activity	Responsibl e	Key Performance Indicators	Time scale	Date Complete	Cost Implication			
 Research into business wants and needs Create focus group using NECC with key local business people What can we offer? Volunteer Days/Events/Logos sponsorship Look at nationals (conglomerates, large businesses e.g Supermarkets) for co-branding/ GIK etc. Research past/existing partnerships and those with synergy to our cause 	Alicia Deborah/	Feedback to collate to give ideas of what to include in packages Extensive list of potential	July 2018 June	Sept 2018 July 2018	Travel			
 Collate all past and existing PCP business links – business type, what have they given/how have they engaged, which projects have they supported Use existing materials to begin to build a 'pack' Upcoming events/activities PCP general Project specific 	Sandra Alicia	businesses Background information written, images selected	2018 July 2018	August 2018	-			
 Annual report Create corporate packages Work with Apprentices to design package or take images and design from impact report to do this Use project reports/briefs/case studies for different packages Create online engagement campaign for businesses Create registration forms [online] & collation process Develop service level agreement documentation 	Deborah/ Apprentices	Create tiered package levels of support Follow through documents ready to go		August 2018				
 Approach businesses, offer packages Aim for unrestricted but use projects where needed Highlight fundraising ideas/Employee benefits (BHAWA) 	Alicia	Meetings organised/presentations given Increased corporate support income stream	Begin Summer 2018	Ongoing				

Fop Line Activity – Evaluate our current projects to gather information needed									
Activity	Responsibility	Key Performance Indicators	Time	Date	Potential Cost				
			scale	Completed	Implication				
Contact beneficiaries of our current projects	Donna	Collate information from	June	Ongoing					
 Feedback/Testimonials 		projects	2018						
Produce visual tools for presentation	Donna	Have a good set of	June	ongoing					
 Get project managers to renew consent and update 		photographs to accompany	2018						
their photo library		all case studies							
Use existing materials to begin to build a 'pack'	Alicia	Pack created and used as a	July 2018	Ongoing					
 Upcoming events/activities PCP general 		tool to attract support							
Project specific									
Annual report									

4.3 Objective – To raise more funds and increase attendance at corporate events

Top Line Activity – Sustaining corporate support and attracting new businesses									
Activity	Responsibility	Key Performance Indicators	Time scale	Date Complete	Potential Cost Implication				
Stewardship									
 Ensuring business relationships are nurtured 	Alicia	Businesses receive annual	Ongoing						
 Ensuring relevant processes are completed (e.g. 		reports, invites to events etc							
reporting, logos, acknowledgements) and are timely									
Targeted campaign created to attract new support	Alicia/Donna	New corporate supporters	2019						
• Local		engaged							
National	Apprentices								
Include PR									

4.4 Objective – To create Event Sponsorship Packages

Top Line Activity – Evaluate and assess what could be included in packages									
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Cost Implication				
Identify which events need sponsorshipCalculate costings	Alicia	Events pin pointed	Aug 2018	Ongoing					
 Create tiered system of sponsorship packages Financial ask- COTY, annual giving, specific sponsorship/events Skills donation/ business development need? (e.g. Marketing Graphic design company to donate time) 	Alicia	Offering different opportunities tailored to corporate	Aug 2018	Ongoing					
Design events sponsorship packHardcopy plus online links	Apprentice/s	Professionally produced sponsorship packages	Aug 2018						
Ensure SMT are familiar with packages so that they can be discussed at networking events etc	Alicia	Networking at all levels	Sept 2108						
Approach businesses well in advance of event to allow for negotiation etc	Alicia	Events sponsored to reduce PCP's spend & raise more funds	Ongoi ng						

4.5 Objective – Approach Solicitors to donate residual client balances

Top Line Activity –Gather a list of appropriate solicitors						
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Cost Implication	
Gather list of law firms in the North East/County DurhamSplit list into small and large law firms	Deborah	Extensive list for approaching	August 2018			
Approach smaller family law firms for residual client balances	Deborah	Unrestricted income stream		September 2018		
Give law firms information on PCP so they can advise any clients looking to make charitable donations. NB// Will writing months check March/Oct	Deborah	People including a charitable donation in their wills		September 2018		

4.6 Objective – Approach Funeral Directors to raise awareness of PCP for donations

4.7 Objective – Approach Wealth Managers to raise awareness of PCP for recommendations to clients

Individual Donations

Goal 5 – To increase organisation's individual giving income stream

5.1 Objective – New office database

Top Line Activity –Utilise new CRM database	۲op Line Activity –Utilise new CRM database					
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication	
 Cleanse/Audit of current databases in line with GDPR Corporate Contacts Volunteers Individual givers 	Donna/Deborah	Relevant and living donors ready to move to new database.	2019	2020		
Install new database	Database provider	New working database installed into PCP.	2018- 2020		£45,000+	
Staff training for new database	Database provider	All staff fully trained and knowledgeable on the database and all its benefits.				
			Financial	Support		

5.2 Objective – To create powerful literature to be distributed to individuals

Top Line Activity – General Flyer to be designed and created					
Activity Responsibility Key Per		Key Performance Indicators	Time	Date	Potential
			scale	Completed	Cost
Use impact report produced from the 'Brand	Apprentice	Have text for general newsletter ready			
Awareness Strategy'		for materials			
 Choose powerful case study 					
• Choose £5 will buy etc					
Regular Giving Leaflet	Apprentice	Powerful well designed leaflet produced			
Create online giving link/website	Apprentice	New income stream created by			
		individual signed up to regular giving			
		Financial Support required			

5.3 Objective – Explore other individual giving Avenues

Top Line Activity – Look at other charities individual giving						
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication	
 Research how other charities engage with individuals Lottery Raffles Online auctions 	Donna	List of potential ways to engage with Individuals	July 2018	Ongoing		
Financial Support required			£0			

5.4 Objective – Retaining Individual Givers

Top Line Activity – Explore ways to retain individual support						
Activity	Responsibility	Key Performance Indicators	Time scale	Date Completed	Potential Cost Implication	
 From initial contact keep engaged with individuals through a number of different methods Social Media Packs in the post Added to mailing list Make online sponsorship page 	Apprentice/s	Engaged regular supporters	October 2018	November 2018		
Set up office calendar indicating when individuals are fundraising so all are aware and can support through social media. Send out thank you letter and certificate when activity is	Apprentice/s Apprentice/s	Full team and visitors can see all fundraising throughout the year Fundraisers feel valued				
completed		and proud Financial Support required			£0	

6.1 Objective – To gain support from major donors in the region – To be populated fully 2019-20

Top Line Activity – Activity	Responsi	Key Performance Indicators	Time	Date	Cost
	bility		scale	Completed	Implication
Training Course/Research into major donor engagement	Alicia	Better knowledge on how to engage with major donors		2019	
Research list of high profile potential major donors in the region	Donna	Potential list established for the ask		December	1
				2018	

Goal 7 – Engage with Celebrity Patrons and High Profile Donors Objective – Engage with Celebrities to support PCP

Top Line Activity – To identify suitable celebrity support					
Activity	Responsibili ty	Key Performance Indicators	Time scale	Date Completed	Cost Implication
Research local celebrities, sports stars, local figures, high profile donors	El	Have a list of potential people to approach	April 2018	Ongoing	
Profile each individual: Management Details / Previous Charitable Activities Link to the cause / Any warm contacts	El	Have an attractive ask for celebrity	June 2018	Ongoing	
Decide on appropriate 'ask' for individual: Full patronage – research other patrons contributions to small charities	Alicia El				
Marketing / Social Media Business Club supporter Celebrity host	EI				
Once appropriate celebrities are identified make contact with an appropriate ask	Alicia	More than one celebrity/high profile support	Ongoing		

Lauren Laverne, Stephen Miller, Amy Tinkler, Hairy Bikers, Terry Deary, Tracey Beaker, Ferne Cotton, Emmerdale cast (Geordie), Danny Adams and father, Gerald Crasner – Begby's; Matt Ridley – Blagdon Hall & Banks Group, Share Family, Donna Kerr-Foley, Helen McCardle, Jonathan Ruffer, John Hall, Duncan Banatyne, Scarlett Moffatt