

# Volunteer with the Community Café

➤ Support the delivery of catering services in our community cafe. We aim to provide an excellent customer experience, optimize income generation and ensure high standards of presentation and cleanliness are maintained.

## ➤ Main Tasks:

- Providing a warm welcome to visitors, taking orders and providing good customer experience.
- Cleaning the café tables and catering equipment; washing up manually and using the machine
- Assist with the delivery of events within the centre
- Serving customers, use an electronic till and cash handling in line with procedures.
- Follow PCP policy and procedures
- Comply with health, safety and hygiene regulations.

Standard DBS Check required.

You will be required to complete training in:

- Equality, Diversity & Inclusion
- Risk Assessments
- Fire Awareness
- Manual Handling
- Safeguarding Adults
- Food Hygiene



## Personal Qualities

- Be well organised.
- Have a friendly & flexible attitude.
- Be reliable, honest, enthusiastic & approachable.
- Have good communication skills.
- Have an understanding of confidentiality.

All reasonable out of pocket expenses will be paid, including mileage.



## Location

Pioneering Care Centre,  
Newton Aycliffe



## How to join us

Contact:  
enquiries@pcp.uk.net or call  
01325 321234